

Feeling worse? Has something changed? Talk to us.

You know yourself and your family member best and may notice changes before we do.

If you notice a change, are feeling worse, or are worried, tell us immediately and we will help.

If you need an interpreter, ask us and we will arrange one.



Tell a nurse or doctor.

They will complete an assessment and respond to your concern.



If you are still worried:

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Ask to speak to the nurse in charge wearing the red and white badge.

They will complete an assessment with a senior doctor and respond to your concern.





If you are still worried:



Call 9594 2717 (Clayton) at any time.

A senior member of the hospital will provide assistance to address your concern.



If you need urgent help, press the emergency buzzer



Scan your phone here to read in your language



